



Press Release

The NRB-Getronics BeLux consortium wins a workspace and mobile device management contract with Sibelga!

NRB and Getronics have been granted a 4-year Workspace Service contract with two one-year extensions by Sibelga which is redesigning its IT architecture to convert to a partially outsourced silo model.

This new rationalisation strategy is also aimed at updating the work environment concept with a focus on mobility to enhance ergonomics and increase user comfort.

Brussels, XX April 2017 – The consortium between Getronics, one of the world's leading IT service providers, and NRB, Belgium's number-one service provider for outsourcing and IT solutions, has won a contract with Sibelga, the distribution network operator for electricity and natural gas in the 19 municipalities of the Brussels Capital Region. The latter has made the strategic choice to outsource certain components of its IT system in information silos, opting for a full-service model based on key performance indicators and stringent evaluation criteria.

The two IT partner companies will be responsible for the entire transition of the IT systems, the implementation of Windows 10 and the management of the new workspaces. Thanks to a structured and proactive architecture, all collaborators will benefit from a better experience and greater comfort when using the available tools, with particular attention being paid to the mobility of staff and their applications.

“Throughout the selection process, the consortium has adopted a consistent and structured approach, and together with their price policy this has tipped the balance in their favour,” says Jean-Louis Mapessa, Head of IT Production at Sibelga. *“Their solution lives up to our expectations in terms of reliability, agility and ergonomics; at the same time, the comfort of the tools used needs to be brought in line with users' new work habits, the rapid development of the business sector and the constant need for optimal customer service.”*

“Together with NRB, we are very proud to work with a market player such as Sibelga in the reorganisation of its IT model and workspace architecture,” says Daniel Minschart, CEO of Getronics BeLux. *“The criticality of their activities requires a very rigorous IT support with regard to infrastructure as well as application software and services. The references and good practices of NRB and Getronics in related industrial sectors certainly help to set a higher level of ambition and enhance the experience of users, while enabling the latter to concentrate more on their core business.”*

“We will continue to tackle Sibelga’s IT challenges with enthusiasm,” concludes Pascal Laffineur, CEO of NRB. “The fact that the services of NRB and Getronics complement each other allows us not only to deploy the new operating system Thin Client W10 but, more importantly, also to assist the company in its strategic development process.”

About Getronics

The Getronics family is an IT Services group consisting of the Getronics and Connectis brands and is owned by the AURELIUS Group, a holding company headquartered in Munich, Germany. With an extensive history that extends over 125 years, the Getronics family is active in 22 countries across Europe, Asia Pacific & Latin America, and has a complete portfolio of innovative integrated IT services.

The company stands out for its expertise and competencies with regard to Managed Cloud, Workspace Services and Applications. It continuously anticipates the evolution of working and environmental conditions, provides users with a mobile and flexible work environment and enables them to create value for their company, thus contributing to their business success.

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About NRB

In 2016, the NRB Group achieved a turnover of € 317 million; with over 2000 employees, the Group is among the top 3 of the IT sector in Belgium.

NRB provides a complete range of IT services based on four key areas: consultancy, software, infrastructure & cloud services, and managed staffing. NRB has an excellent Tier3+ data centre infrastructure spread over two geo-resilient sites in Belgium. NRB offers IT solutions and services to the principal Belgian sectors: the finance and insurance sector, the public and social sector, public utilities and industry. Trasy International – which is part of the NRB Group – focuses primarily on European and international organisations.

The Group's subsidiaries are dedicated to specific business sectors and benefit from NRB's economies of scale and IT infrastructure: Xperthis offers IT solutions to the health care sector. Cevi, Logins and Civadis are specialised in IT products and services for the local public sector.

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About Sibelga

Sibelga is the distribution network operator for electricity and natural gas in the 19 municipalities of the Brussels Capital Region.

Its core tasks are the following:

- Construct, operate and maintain the networks:
 - A 6,300-km-long electricity grid;
 - A 2,900-km-long gas grid;
 - Approximately 10,000 connections a year.
- Connect clients to the distribution networks and install meters:
 - Electricity: 210,000 connections and 685,000 meters;
 - Natural gas: 190,000 connections and 495,000 meters.
- Remedy power outages and intervene in case of gas smell (5,000 call-out interventions on a yearly basis)
- Read meters (over one million meter readings every year):
 - Manage the access register;
 - Manage and validate the consumption data.
- Open and close the meters:
 - 30,000 meters opened a year
 - 20,000 meters closed a year

In addition to these core tasks, Sibelga also ensures the management of street lighting and the protection of vulnerable users.

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